



SALON BEYSHA For Dogs Terms of use and Policy effective June 17, 2025

Thank you for choosing SALON BEYSHA For Dogs! Your fur baby is very important to us, and we will do our best to make their grooming sessions as safe and tranquil as possible. Please read the below policies and terms of service.

Policy and Authorization

PLEASE TAKE SPECIAL NOTE OF THE FOLLOWING

- **Aggressive pets.** You must notify us if your pet has EVER bitten another pet or person, or is inclined to show aggression. If we cannot ensure the safety of pets and persons in our salon, we may decline/stop service.
- **Pick up.** Please pick up your pet within 30 minutes from the time we notify you that your pet is ready for pick up. Failure to pick up your pet within a reasonable time may preclude future services at our business.
- **Matted dogs.** Although working through and brushing out minor mats and knots in pet fur is part of the grooming process, we DO NOT de-mat severely matted dogs. For severely matted dogs, we may shave below the mats or decline service.
- **Double Coated Dogs (i.e. Husky, Golden Retriever, Australian Shepherd, etc.).** If you ask us to shave your double coated pet, be advised that the fur may grow back patchy or abnormally. This condition is known as Shave Shock and may cause permanent damage to the coat. For this reason, we may decline to shave a double coated dog.
- **Doodles.** If your doodle has not been groomed in the previous 6 weeks, we may require your pet be shaved as short as the groomer deems appropriate and a future grooming frequency of 6 weeks or less as a condition of our service.

Dropping off. Please allow your pet to relieve themselves at home or in the grass to the west of our location prior to drop off. When dropping your pet off or picking them up at our salon, please leash and maintain control over your pet at all times until one of our employees takes control of your pet. Only employees are allowed past the gates and/or doors that separate the lobby from the grooming areas. Please be mindful of other pets and persons in and around the lobby.

Picking up. We will contact you when it is time to pick up your pet. We ask that you pick up your pet no later than thirty minutes after we notify you to do so, unless you have made other arrangements with us.

Cancellations. Generally, cancellations are a rare event; however, in the event of multiple cancellations or a no show by you, we may decline to reschedule your pet for future services.

Vaccinations. SALON BEYSHA For Dogs requires that each pet's Rabies and other vaccines as required by local law and ordinance are current. We may request proof of such vaccinations as a requirement for service.

Recent Health. During the time your pet is at our salon, it may come into contact with other pets and/or persons. By using our service, you agree to notify us immediately about any medical or behavioral issues that may be relevant for us to know both now and in the future. Occasionally grooming can expose pre-existing or new health conditions that may be known or unknown by you. Examples of this may be ear infections, hematoma, growths, or irritated skin hidden below the fur. You agree that you will not hold SALON BEYSHA, its management, or employees liable in the event your pet experiences health issue(S) during or after its stay. In the event a medical issue arises while your pet is in our care and you are not immediately available, you authorize us to seek veterinary treatment for your pet at your own expense. By using our service, you agree to hold harmless SALON BEYSHA and its owners, employees, and agents, from any damage, loss or claims arising from any service provided by SALON BEYSHA, or resulting from any incident occurring at our business. Some conditions (i.e. age, health, age, behavior, matting) may exist which may preclude certain services from being completed. In the event that grooming services are not completed as expected, you understand that you may still be charged for full or partial services. We do not groom pets that have had surgery within the previous 10 days.

Right to Refuse. We reserve the right to refuse to provide service at our discretion.

Social media. By using our service, you authorize us to use images of your pet in our social media, website, and other marketing materials without any promise of payment from SALON BEYSHA explicitly or implied.

Privacy Policy. Effective Date: May 19, 2025. At SALON BEYSHA For Dogs ("we," "us," or "our"), we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal information, as well as your rights under the California Consumer Privacy Act (CCPA) . By using our services or providing your information to us, you agree to the practices described in this policy.

1. Information We Collect. We may collect the following categories of personal information: Identifiers, such as your name, address, phone number, and email address. Pet information, including your dog's name, breed, size, age, health conditions, grooming instructions, and photo(s). Commercial information related to your past grooming appointments and preferences. Other information you choose to provide to us.

2. How We Use Your Information. We use the information we collect for the following business purposes: Providing grooming services and maintaining customer records. Contacting you regarding appointments, services, or changes to our policies. Improving our services and customer experience. Marketing and social media. Managing and expanding our business, including potential transactions such as mergers, sales, or asset transfers. Complying with legal obligations.

3. Disclosure of Your Information. We do not sell your personal information to third parties. However, we may share your information with service providers who assist us in operating our business, such as appointment scheduling platforms or payment processors, under strict contractual obligations to protect your privacy.

4. Your CCPA Rights (For California Residents). If you are a California resident, you have the following rights under the CCPA: Right to Know: Request details about the personal information we collect and how we use it. Right to Delete: Request the deletion of your personal information, subject to certain legal exceptions. Right to Opt-Out of Sale: However, we do not sell your personal information to unaffiliated third parties. Right to Non-Discrimination: You will not be discriminated against for exercising your CCPA rights. To exercise your CCPA rights, please contact us using the information provided below.

5. Data Retention and Security. We retain your personal information only as long as necessary to fulfill the purposes described in this policy or as required by law. We implement reasonable security measures to protect your data from unauthorized access, use, or disclosure.

6. Changes to This Policy. We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website or contacting you directly.

7. Contact Us. If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us in writing at: SALON BEYSHA For Dogs, 722 Turquoise St #1, San Diego, CA 92109, or salonbeysha@gmail.com.

8. By using our services or providing your personal information to us, you agree to the terms of this Privacy Policy.